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request by mail or in person in accordance with paragraph (a) of this section.

- (d) An individual seeking to review records about that individual may be accompanied by another person of their own choosing. In such cases, the individual seeking access shall be required to furnish a written statement authorizing discussion of that individual's records in the accompanying person's presence.
- (e) In addition to the requirements set forth in paragraphs (a), (b) and (c) of this section, the published "Notice of System of Records" for individual systems may include further requirements of identification where necessary to retrieve the individual records from the system.

§ 792.56 Notice of existence of records, access decisions and disclosure of requested information; time limits.

- (a) The NCUA official identified in the record access procedure section of the "Notice of Systems of Records" and identified in accordance with §792.22(a), by an individual seeking notification of, or access to, a record, shall be responsible:
- (1) For determining whether access is available under the Privacy Act; (2) for notifying the requesting individual of that determination; and (3) for providing access to information determined to be available. In the case of an individual access request made in person, information determined to be available shall be provided by allowing a personal review of the record or portion of a record containing the information requested and determined to be available, and the individual shall be allowed to have a copy of all or any portion of available information made in a form comprehensible to him. In the case of an individual access request made by mail, information determined to be available shall be provided by mail, unless the individual has requested otherwise.
- (b) The following time limits shall be applicable to the required determinations, notification and provisions of access set forth in paragraph (a) of this section:
- (1) A request concerning a single system of records which does not require consultation with or requisition of

records from another agency shall be responded to within 10 working days after receipt of the request;

- (2) A request requiring requisition of records from or consultation with another agency shall be responded to within 10 working days after such requisition or resolution of the required consultation. Such required requisition or consultation shall be initiated within 10 working days after receipt of the request;
- (3) If a request under paragraph (b) (1) or (2) of this section presents unusual difficulties in determining whether the records involved are exempt from disclosure, the Director of the Office of Administration may, upon written request of the official responsible for action upon the record request, extend the time period established by these regulations for an additional 15 working days.
- (c) Nothing in this section shall be construed to allow an individual access to any information compiled in reasonable anticipation of a civil action or proceeding, or any information exempted from the access provisions of the Privacy Act.

[54 FR 18476, May 1, 1989, as amended at 59 FR 36042, July 15, 1994]

§ 792.57 Special procedures: Information furnished by other agencies; medical records.

- (a) When a request for records or information from NCUA includes information furnished by other Federal agencies, the NCUA official responsible for action on the request shall consult with the appropriate agency prior to making a decision to disclose or refuse access to the record, but the decision whether to disclose the record shall be made in the first instance by the NCUA official.
- (b) When an individual requests medical records concerning that individual, the NCUA official responsible for action on the request may advise the individual that the records will be provided only to a physician designated in writing by the individual. Upon receipt of the designation and upon proper verification of identity, the NCUA official shall permit the physician to review the records or to receive copies of the records by mail. The determination of